

**CHARTERED**  
INSTITUTE OF PROFESSIONAL CERTIFICATIONS

# AUSTRALIA AGED CARE ACT, REGULATIONS AND COMPLIANCE

**Fully Accredited**  
By:

Chartered Institute of  
Professional Certifications

CPD  
Certification Service



# PROGRAM OVERVIEW

Recent audit outcomes by Australia's Aged Care Quality and Safety Commission revealed that **22% of residential aged care facilities did not meet critical elements of the Quality Standards**, particularly in areas related to safety, risk management, and incident response. Additionally, data from the past compliance cycle shows that **over 500 aged care services were found non-compliant with one or more standards**, with nearly half struggling to meet clinical care and risk management requirements.

This certified training program will empower you with the knowledge and tools to close these compliance gaps, strengthen governance systems, and ensure your organization **consistently meets every component of the Aged Care Quality Standards**. Delving into key reforms, you will gain an in-depth understanding of the current challenges facing the sector, alongside major findings from pivotal **reports by the Aged Care Royal Commission and Aged Care Taskforce**. Discover critical proposals like the **new Support at Home Program commencing in 2025 to replace existing home care**.

## ACCREDITATIONS



4.8



4.6





# PROGRAM OVERVIEW

With a focus on building expertise, the program will unpack vital compliance areas including the **new funding model for residential facilities**, evolving State and Territory responsibilities affecting providers, and **legislative oversight of retirement villages**. You will learn how to accurately interpret regulations and implement robust systems for ongoing compliance management. This includes satisfying **duty of care obligations and new compensation pathways**, comprehending workforce impacts of the Australian National Aged Care Classification (AN-ACC), and interfacing with healthcare. By attaining deep knowledge in this intricate regulatory environment, you will be equipped to avoid expensive compliance failures. The program will ensure you understand emerging **Quality Standards, Indicators and Star Ratings**. You will build your capability to deliver legally compliant aged care services meeting the highest quality benchmarks.

Upon successfully completing the program, you will receive the highly respected **Certification in Australia Aged Care Act, Regulations and Compliance**, enhancing your professional credentials and amplifying your expertise in providing quality care for the aged. This industry-recognized certification offers lifelong validity and distinguishes you as an expert in Australia's aged care services and elder law.

## ACCREDITATIONS



4.8



4.6



# KEY SKILLS YOU WILL GAIN

## From This Program



# YOUR FACULTY DIRECTOR



## Paul Sadler

Aged Care Expert & CEO

Paul Sadler, an esteemed aged care expert with over 30 years of experience, helmed **Aged & Community Services Australia (ACSA) as CEO** and played a pivotal role in forming the Aged & Community Care Providers Association (ACCPA), briefly serving as its Interim CEO. He currently chairs Meals on Wheels Australia and serves on boards including Meaningful Ageing Australia. Paul's career includes **senior NSW Government roles managing aged and disability programs**. He is a respected contributor on national aged care committees and working groups. He directed Presbyterian Aged Care NSW & ACT, serving around 4,000 seniors. With a rich history in NSW Government roles and a background in social work, Paul is also a Fellow of the Australian Association of Gerontology.

# YOUR FACULTY DIRECTOR



## Arthur Koumoukelis

### Award Winning Aged Care Lawyer and Expert

Arthur Koumoukelis is renowned aged care expert and award-winning lawyer in Australia. As a leading voice in aged care law for over 25 years, Arthur's specialized expertise enables him to strategically advise major industry players on structuring, transactions, disputes, and regulatory compliance. His background in tax and corporate law informs his work on financial products and partnerships advancing aged care across Asia Pacific. Renowned as a thought leader driving policy and development, Arthur regularly presents at high-level Asia Ageing forums. **He has crafted pivotal contracts and agreements upholding quality care standards for providers like the Retirement Villages Amendment Bill 2018.**

With extensive litigation experience and deep knowledge of complex funding models, Arthur is a trusted advisor guiding banks and financial institutions serving the sector. His nuanced understanding of governance and tax equips him to counsel not-for-profit and charitable organizations on sustainability. **Voted Australia's Best Lawyer in retirement living and aged care law** multiple times, Arthur offers invaluable perspectives. His dedication to supporting major stakeholders has helped shape the infrastructure enabling quality of life for an aging population.

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# PROGRAM AGENDA

## MODULE 1 - AN OVERVIEW OF AGED CARE LAW

- Lesson 1 - Key challenges for the aged care industry
- Lesson 2 - Key findings and recommendations from the Aged Care Royal Commission
- Lesson 3 - Proposals from the final report of the Aged Care Taskforce

## MODULE 2 - KEY REFORMS AFFECTING RESIDENTIAL AGED CARE

- Lesson 1 - Overview of residential care reforms
- Lesson 2 - Removal of allocation of residential places to providers
- Lesson 3 - Residential care building guidelines

## MODULE 3 - NEW FUNDING MODEL FOR RESIDENTIAL AGED CARE AND WORKFORCE IMPLICATIONS

- Lesson 1 - Australian National Aged Care Classification (AN-ACC)
- Lesson 2 - Care minute targets
- Lesson 3 - 24/7 RN requirement

## MODULE 4 - PROPOSALS FOR A NEW SUPPORT AT HOME PROGRAM

- Lesson 1 - Existing community care programs - Commonwealth Home Support Program
- Lesson 2 - Existing community care programs - Home Care Packages
- Lesson 3 - Existing community care programs - Short-Term Restorative Care
- Lesson 4 - New Support at Home program - July 2025 and proposed funding model

## MODULE 5 - HEALTH AND AGED CARE SYSTEM INTERACTIONS

- Lesson 1 - Understanding the intersection of the Federal aged care system with primary and acute care systems
- Lesson 2 - The scope of State/Territory responsibilities
- Lesson 3 - How State/Territory responsibilities affect aged care providers?
- Lesson 4 - Retirement village legislation
- Lesson 5 - Urban planning legislation
- Lesson 6 - Guardianship
- Lesson 7 - Powers of attorney
- Lesson 8 - Elder abuse



# PROGRAM AGENDA

## MODULE 6 - THE NEW AGED CARE ACT (GOING THROUGH PARLIAMENT IN MAY 2024)

- Lesson 1 - An outline of the main provisions of the new Aged Care Act
- Lesson 2 - Purpose, statement of rights and statement of principles
- Lesson 3 - Impact of legislation on service users and regulators
- Lesson 4 - Introduction of supported decision making

## MODULE 7 - DUTY OF CARE OBLIGATIONS AND PROPOSED NEW PATHWAYS FOR COMPENSATION

- Lesson 1 - Provisions for providers in new Aged Care Act
- Lesson 2 - Duty of care obligations
- Lesson 3 - Proposed new pathways for compensation

## MODULE 8 - NEW AGED CARE QUALITY STANDARDS AND REGISTRATION REGIME FOR AGED CARE PROVIDERS

- Lesson 1 - New registration regime for aged care providers
- Lesson 2 - Requirements for re-registration
- Lesson 3 - New aged care quality standards

## MODULE 9 - INCIDENT MANAGEMENT SYSTEMS AND REPORTING

- Lesson 1 - An overview of incident management systems and reporting
- Lesson 2 - Obligations via the Serious Incident Response Scheme (SIRS)
- Lesson 3 - Reporting on quality indicators
- Lesson 4 - Application of Star Ratings to residential care

## MODULE 10 - A CASE STUDY OF ELDER ABUSE AND HOW THE SYSTEM RESPONDS

- Lesson 1 - A case study of elder abuse and how the Federal and State/Territory systems respond
- Lesson 2 - Examination of roles: State Ageing & Disability Commissions
- Lesson 3 - Examination of roles: The Federal Aged Care Quality & Safety Commission
- Lesson 4 - Moving through home care into residential aged care

# YOUR CHARTER DESIGNATION



By the vested power in the Board of Governors of Chartered Institute of Professional Certifications, the Advisory Board, Faculty and Curriculum Committee, do hereby certify

**Juliana Silva**

Has Earned the Certificate of Completion For

## Australia Aged Care Act, Regulations and Compliance

This Program Is Developed by Chartered Institute of Professional Certifications and The Content of This Program Has Been Certified by CPD Certification Service as Conforming to Continuing Professional Principles



Chair of the Board





Director

Chartered Institute of Professional Certifications' programs are unique as they provide you with professional charter designations and marks that can be used across your lifetime once you have completed our programs.

Upon successfully attending this program, you will be awarded with the **Certification in Australia Aged Care Act, Regulations and Compliance** that can be used in your resume, CV and other professional credentials. This certification is industry-recognized with lifelong validity.

Globally demanded and recognized, this certification will amplify your professional qualifications and demonstrate your expertise in navigating the intricacies involved in Australia elder law and aged care reform. Developed by **Chartered Institute of Professional Certifications**, the content of this program has been independently accredited by **CPD Certification Service** as adhering to the highest standards of continuing professional principles.

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# CONTACT US TODAY

We Thank You for Your Ongoing Support  
of Our Programs

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